



National Council on Family Relations Returns Policy

The National Council on Family Relations is a small publisher and therefore must implement the following returns policy. We appreciate your cooperation.

- 1) All outstanding invoices must be paid in full before returns will be accepted.
- 2) Returns will be accepted only if the book is resalable. NCFR will not be responsible for books damaged in return shipping. Books will not be accepted for return if the shrink-wrapping has been removed.
- 3) The books must be returned within six months of the original order ship date.
- 4) All returns must be authorized before a return will be accepted. Contact the mailroom at 888-781-9331 x 2890 or via email at mailroom@ncfr.org for pre-approval
- 5) NCFR will charge a 50% restocking fee. This fee will be subtracted from the refund.
- 6) Returns will be accepted for original orders of ten or more of the same book on the same invoice.
- 7) Returns will be shipped at customer's expense. C.O.D. shipments will be refused.

For further information or questions regarding returns please contact our returns department

Thank you.

Office Services Clerk
NCFR Mailroom

Returns are only accepted for the following publications:

Family Life Education: Integrating Theory and Practice
Decade in Review: Understanding Families into the New Millennium
Sourcebook of Family Theory and Research